

# Cornell University Library Survey of Undergraduate Students 2017

## Introduction

Help us improve the Library and win an Amazon gift card! Never used the Library on site or remotely? No problem! We'd still love to hear from you!

Every twentieth responder will automatically get a **\$10 Amazon gift card** via email.

The survey is to help improve our library services. It'll take 5 -7 minutes to complete and your participation is completely voluntary. Your answers are confidential and will not be shared in any way by which you can be identified; and we will only contact you if you give us permission to do so.

Thank you for your help!

## Questions

**In answering the questions in this survey, please think of your academic activities during the past 12 months. If you are new to Cornell this semester, answer based on your experience since your arrival.**

### Question 1

Where do you usually study? Choose all that apply.

- Residence hall/apartment/house
- Library
- Public spaces on campus (such as Duffield atrium, Klarman atrium, department lounges, dining halls, quads)
- Off campus public spaces (such as Starbucks, etc)
- Other – please specify: *[free-text response]*

### Question 2

Which library do you use most often in person? (only pick one)

- Africana
- Annex
- Engineering
- Fine Arts
- Hotel School
- ILR (Catherwood)
- Kroch Asia
- Law
- Management
- Mann
- Mathematics
- Music
- Olin
- Ornithology

- Physical Sciences
- RMC (Kroch Rare and Manuscript Collections)
- Uris
- Veterinary
- NONE

### Question 3

*[if none]* Please tell us why you don't use any library in person. *[free text response]*

### Question 4

*[if a library is picked]* Why do you choose to spend time in the library? Check all that apply. *[This is the complete list; only listed for a particular library if appropriate; see Appendix A.]*

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Borrow equipment such as calculators, headphones, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Use Core Resource collection
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Question 5

The following lists some of the services currently provided by the Library to help you with your academic work. For each item please tell us whether or not you have used it *[yes, no, don't know]*, and whether or not you are interested in using or continuing to use the service *[yes, no, don't know]*.

- Personalized help with choosing a topic for your assignment
- Personalized help finding the best materials for your assignments and/or other interests
- Online guides or tutorials created by librarians to help you find or use materials
- Workshops (on software, research strategies, digital privacy, etc.)
- Class/session on library research
- Overview/tour of library facilities and services

### Question 6

The following lists some of the materials currently provided by the Library. (Most online scholarly resources are provided by the Library even if you don't have to log on with your netID.) For each item

please tell us if it is important to you (for work or pleasure) *[yes, no, don't know]* and if it is easy to find it *[yes, no, haven't used]*.

- Ebooks
- Ejournals
- Databases (e.g., ProQuest, JSTOR, Web of Science, LexisNexis, Engineering Village, etc.)
- Datasets (e.g., census data, financial or labor statistics, weather data, geospatial data, etc.)
- News and newspaper sources
- Video/audio/image collections
- Print collections (e.g., books, journals, magazines, etc.)
- Rare or archival materials, such as manuscripts, letters or documents

#### Question 7

If you had a magic wand what would you improve about the Library? *[free text response]*

#### Question 8

When it comes to your success as a Cornell student so far, Cornell University Library:

- Has contributed a great deal
- Has contributed a fair amount
- Has contributed a little
- Has not contributed
- Don't use the Library

#### Question 9

Lastly we would like to hear a little bit about your Cornell experience. What are the biggest challenges in your student life? List a maximum of three even if they don't relate directly to the Library.

- Challenge 1: *[free text response]*
- Challenge 2: *[free text response]*
- Challenge 3: *[free text response]*

#### Cornell is a caring community

If the preceding questions have raised thoughts regarding your own or another's mental health, we encourage you to seek support. Cornell is a [caring community](#) with resources to help.

#### Question 10

May we contact you to:

- Respond directly to your comments in this survey? *[yes, no]*
- Help us test and improve library services? *[yes, no]*

#### Question 11

*[if yes]* What's your preferred email for us to contact you?

#### Closing thank you

Thank you for your participation.

## Appendix A: Customization by unit library for question 4

*[if they pick a library]* Why do you choose to spend time in the library? Check all that apply.

### Africana

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Annex

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Use print collections, such as books, journals, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Engineering

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Fine Arts

- Study by myself
- Study with others

- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Hotel School

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as calculators, headphones, chargers, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### ILR (Catherwood)

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as calculators, headphones, chargers, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Kroch Asia

- Study by myself
- Study with others

- Use library computers, printers, scanners, etc.
- Use print collections, such as books, journals, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Location of library
- Use library for other purposes – please specify [*free text response*]

#### Law

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Location of library
- Use library for other purposes – please specify [*free text response*]

#### Management

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as calculators, headphones, chargers, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Location of library
- Use library for other purposes – please specify [*free text response*]

#### Mann

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves

- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Mathematics

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Music

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Location of library
- Use library for other purposes – please specify *[free text response]*

### Olin

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.

- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Ornithology

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Use print collections, such as books, journals, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Physical Sciences

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### RMC (Kroch Rare and Manuscript Collections)

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Use print collections, such as books, journals, etc.
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian

- Attend exhibits and events
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Uris

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use course reserves
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*

#### Veterinary

- Study by myself
- Study with others
- Use library computers, printers, scanners, etc.
- Borrow equipment such as laptops, chargers, cameras, etc.
- Use print collections, such as books, journals, etc.
- Use Core Collection
- Be in a safe environment
- Be in quiet environment
- For intellectual inspiration
- Get research help from librarian
- Attend exhibits and events
- Use reservable room(s)
- Location of library
- Use library for other purposes – please specify *[free text response]*